# **Privacy Policy**

Effective Date: February 9, 2023

#### Introduction

This Privacy Policy outlines the information we collect, how we use it, and the rights you have with respect to that information. The website ("Website") is owned and operated by Telenetix Private Limited ("Company", "we", "us", or "our"). We take the privacy of our users seriously and are committed to protecting their personal information. By visiting our Website, you agree to the terms of this Privacy Policy.

#### **Information We Collect**

When you visit our Website, we collect information that you provide directly to us, such as your email address and phone number. We may also collect information about your use of our Website, such as the pages you visit and the actions you take on the Website.

### **Use of Information**

The information we collect from you is used to improve your experience on our Website, provide you with information or services that you request, and send you updates and marketing communications. We may also use your information to understand and analyze the usage trends and preferences of our users, to improve our Website and services, and to develop new products and services.

## **Sharing of Information**

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our Website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe it is appropriate to comply with the law, enforce our site policies, or protect our or others' rights, property, or safety.

## **Data Security**

We take appropriate security measures to protect against unauthorized access to, or unauthorized alteration, disclosure or destruction of data. We restrict access to your personal information to employees who need to know that information in order to provide services to you.

### **Your Rights**

You have the right to access and receive a copy of the personal information we hold about you by contacting us using the information provided below. You also have the right to request that we delete your personal information. Please note that some information may be exempt from such requests in certain circumstances, such as where we need to keep it for our legitimate business interests or to comply with a legal obligation.

# **Changes to Our Privacy Policy**

We may update this Privacy Policy from time to time in response to changing legal, technical, or business developments. When we update our Privacy Policy, we will take appropriate measures to inform you, consistent with the significance of the changes we make. We will obtain your consent to any material Privacy Policy changes if and where this is required by applicable data protection laws.

#### **Contact Information**

If you have any questions or comments about this Privacy Policy, or if you would like to exercise your rights, please contact us at info@telenetix.in or call +91-960-607-7890.

#### Conclusion

We are committed to protecting your privacy and will use all reasonable efforts to keep your personal information secure. This Privacy Policy is subject to change, so please check back periodically to ensure that you are aware of any updates. By using our Website, you consent to the collection, use, and storage of your information by us in accordance with this Privacy Policy.